

國立清華大學因應新型冠狀病毒肺炎防疫無法返校學生彈性修業機制

常見問題集

110.01.27 修

Q1：學校所訂「因應新型冠狀病毒肺炎防疫無法返校學生彈性修業機制」的適用對象為何？

A1：

- (一) 依中央流行疫情指揮中心公告限制或暫緩入臺之 109 學年度第 2 學期新生或復學生。
- (二) 有正當理由出境，而因政府政策邊境管制無法入境者，得專簽申請適用。

Q2：若我是中華民國政府已公告可以入境的學生，因個人理由不想入境台灣，是否仍可以適用 109 學年度第 2 學期「因應新型冠狀病毒肺炎防疫彈性修業機制」？

A2：不行。因為本彈性修業機制已清楚寫明適用對象為：「依中央流行疫情指揮中心公告限制或暫緩入臺之 109 學年度第 2 學期新生」，既然學生屬於我國政府已開放可以入境的國家或地區，學生就應該依開放期間入台，以免影響在校學習。

Q2-1：接續上一題，若我是中華民國政府現階段尚未被開放入境的學生，但距離開學(2021 年 2 月 22 日)還有一段時間，我無法預知未來貴國政府會不會開放入境，那麼我到底要不要申請防疫休學？

A2-1：我們會依學生提出申請的時間點為判斷基準，若您現階段為尚未被開放入境的學生，您現在若提出申請防疫休學是會被核准的。

Q2-2：雖然中華民國政府已開放可入境台灣，但我國政府仍有邊境管制或飛機停飛，致無法於開學日(2021 年 2 月 22 日)前入境，那麼我是否適用防疫延後註冊及防疫休學？

A2-2：請於 2021 年 2 月 21 日前備妥證明資料，email 通知註冊組你的特殊狀況，經核准後，可以適用。

Q2-3：我是已被獲准入境的學生且已開始安排來台事宜，但我無法在開學日(2021 年 2 月 22 日)前辦理完入境相關手續或安排航班來台或完成 14 天的在台隔離，那麼我是否適用防疫延後註冊？

A2-3：可以適用。

Q3：延後入境若耽誤選課加簽，要如何辦理？又若是學期初無法上課，事後到課覺得所選課程不如預期，已過退選期限是否還可以退選？

A3：

(一) 加簽日期為 2 月 18 日至 3 月 8 日。無人限、無其他修課限制或有人限尚未額滿課程，請於選課系統直接加選。名額已滿課程或有條件限制無法於系統直接加選，欲申請加簽，方式如下：

至校務資訊系統下載『加簽申請單』



email 徵得授課教師同意



將『加簽申請單』及授課教師同意之 email 併寄至開課單位系所辦公室



系所辦公室協助處理後續系所主管簽章後逕轉送課務組



課務組受理



學生至校務資訊系統選課情形處確認

(二) 加退選期間因防疫無法上課，事後到課若覺得所選課程不如預期欲調整者，可於開學日後 6 週內(至 4 月 1 日)，專案申請退選，表格請自課務組網頁下載。4 月 1 日之後退選請依停修程序辦理。

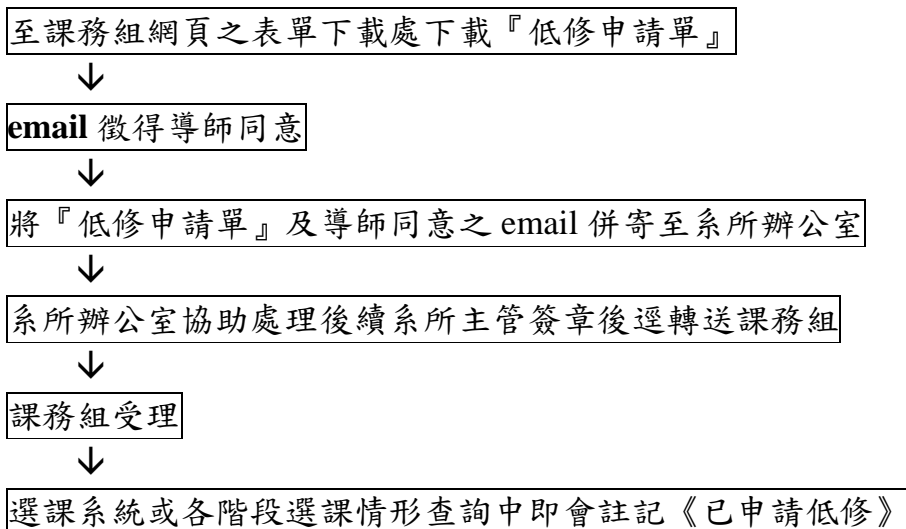
Q4：課程備註要求第一堂課務必出席，我該如何辦理加簽呢？

A4：

- (一) 由課務組通知教師，針對因防疫第一堂無法到課同學之加簽專案考量(列入可加簽或可抽籤名單)，並於課綱或備註提供助教 email 以便聯繫。
- (二) 欲加簽同學，請務必事先以 email 向授課教師及助教說明無法到課之原因，以利教師後續課程安排。若無法順利聯絡教師及助教，可與課務組聯繫尋求協助。

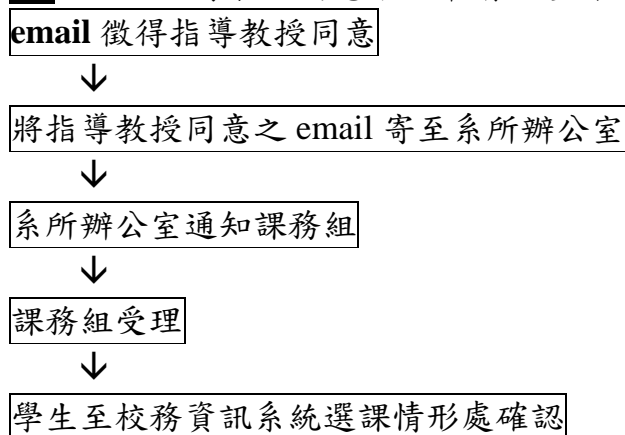
Q5：如何申請低修？

A5：學生因防疫所造成特殊情況，經導師及系、學位學程主任核可者，可申請低修(選課不受每學期最低應修科目學分數限制)。申請方式如下：



Q6：碩士班一年級和博士班一、二年級學生，可否申請只修習論文或論文研究？

A6：可經指導教授同意下，申請只修習論文或論文研究。申請方式如下：



Q7：開學後仍無法返校上課，課程如何銜接？能否開放線上修課或錄音、錄影以確保學習進度？

A7：

- (一) 因防疫無法到課之學生，請以校務資訊系統中「選課資訊及授課教師聯繫」此功能，Email 向授課教師說明，商討課程銜接及自主學習等問題。
- (二) 若授課教師同意，由助教在課程後的一週內，上傳課程內容或拍攝的影音檔至學校的數位學習平臺，設限供修課同學自行上網觀看。

Q8：因防疫缺課成績會受影響嗎？

A8：因防疫無法到課之學生，請以校務資訊系統中「選課資訊及授課教師聯繫」此功能，Email 向授課教師請假。課務組會就綜學組、衛保組及全球處提供的學生

名單，依學生之修課情形於點名單上註記，說明防疫假不列入缺席扣分紀錄。

Q9：學生因防疫無法於開學日返校者，學雜費金額如何計算？

A9：學士班學生選課得申請低修，不受每學期最低應修科目學分數限制，收費方式比照大五學生，修習 9 學分以下繳交學分費並依所屬學院之標準收取等比例雜費，修習 10 學分以上則收取全額學雜費。

研究生仍依現有規定辦理，在學期間每學期均須繳交學雜費基數，另依每學期所修學分數收取學分費；研究生修課及格（含抵免）之學分超過各系所規定最低畢業學分數，超修之學分，免收學分費。

Q10：學生符合彈性修業機制者，申請 109 學年度第 2 學期防疫延後註冊繳費時間至多延後 6 週是指到什麼日期？

A10：2021 年 4 月 1 日止。

Q11：無法於開學後 6 週返校一定要辦理休學嗎？

A11：學生符合彈性修業機制者，因防疫無法於開學日延後之 6 週內返校且無課程替代方案時，因已有三分之一課程無法參加，同學應辦理防疫休學，休學不計入學則規定休學期限。所謂課程替代方案(無需辦理休學)為：事先已獲各授課教師或指導教授同意以各種視訊、學習平台、書面報告等彈性方式進行修課者。

Q12：無法於開學後 6 週返校如何辦理休學？

A12：申請方式請至註冊組網頁→各項表單下載→在校生及新生常用申請表，下載「休(退)學申請表」。填妥後，請以 email 逕寄註冊組各系所負責人員，註冊組各系所負責人員明細如下：<http://registra.site.nthu.edu.tw/p/412-1211-1813.php?Lang=zh-tw>

Q13：休學後，復學如何辦理？

A13：同學於收到註冊組發出復學通知電子郵件後，依規定時間至校務資訊系統填選復學意願。

- (一) 繼續休學：休學期滿後若欲辦理繼續休學(休學累計未超過兩學年者)，須於註冊前再填休學申請表，持申請表請導師（或指導教授）及系（所）主管簽註意見後(離校手續免辦)，連同學生證，送至註冊組承辦人員辦理。
- (二) 復學申請須於註冊日前完成，未完成者一律視為休學逾期未復學，依學則規定應令退學。
- (三) 若未收到復學通知電子郵件者，請通知註冊組處理。

Q14：陸生休學後，入臺證件如何辦理？

A14：陸生休學後學校依規定會註銷多次入台證，待完成學校復學流程後，同學請通知綜合學務組陸生輔導人員，由校方代為辦理單次入台證方可入境。

入台證辦理詳見：<http://gsa.site.nthu.edu.tw/p/406-1253-173952.r2524.php?Lang=zh-tw>

Q15：因防疫辦理休學同學，圖書館、計通中心資源可否使用？

A15：因防疫辦理休學同學可以繼續用(休學)之前已申請的帳號，取得學校的 SSL-VPN 及圖書館等網路資源；若之前尚未申請的帳號，但在註冊組名單上的學生，也可以依照原先學生申請之程序，自行在網路上申請帳號，以取得圖書館等網路資源。

Q16：我是雙聯的學生，因為疫情的關係影響到修業期限與研究，學校是否有因應措施？

A16：審酌學生學習需要，如需保留赴境外修讀雙聯學位計畫，擬從寬審議專簽辦理，並協助與雙聯學校溝通聯繫。有關雙聯獎學金，將從寬保留受獎期限。
本校雙聯生：因疫情關係無法前往中國大陸地區完成雙聯學業，請先與兩校指導教授和學系討論，可考慮本學期先留在清華，或延後待大陸疫情緩解再返回雙聯學校繼續學業。此期間如須返回本校短暫住宿，可向住宿組提出申請。

聯絡人：推廣教育中心 / 宋旻晏 / 電話：03-5715131 轉 35137

mysung@mx.nthu.edu.tw

他校雙聯生：因疫情關係無法返回本校完成雙聯學業，先與兩校指導教授和學系討論，暫時返回原就讀學校進行研究；或是開學日後 6 週內提出休學申請，雙聯期限可順延一學期。

聯絡人：全球處國際學生組 / 麥嘉真 / 電話：03-5715131 轉 33266

ccmai@mx.nthu.edu.tw

Q17：因防疫辦理延期繳交學雜費者，繳費方式為何？

A17：2021 年 4 月 1 日前可使用下列方式繳費：

- (一) 銀行臨櫃繳交現金：持繳費單至本校兆豐銀行辦事處臨櫃繳交。
- (二) ATM(或網路 ATM)：以繳費單上銷帳編號繳費，並請保留交易明細單。
- (三) 信用卡(台灣發行)：請至校務資訊系統->繳費單相關作業(出納組)->繳費單列印->繳費單類型：註冊費->繳款方式：點選信用卡繳費網址，輸入繳費單內之銷帳編號及卡號資料後進行繳費(註：繳款人須自付手續費)。
- (四) 信用卡(非台灣發行)：請至英文版校務資訊系統->繳費單相關作業(出納組)->繳費單列印->繳費單類型：註冊費->繳款方式：點選非台灣發行信用卡

繳費網址->確認並同意說明->輸入卡號資料後進行繳費(註：繳款人須自付手續費)。

- (五) 銀聯卡：請至校務資訊系統->繳費單相關作業(出納組)->繳費單列印->繳費單類型：註冊費->繳款方式：點選銀聯卡繳費網址，輸入繳費單內之銷帳編號及卡號資料後進行繳費(註：繳款人須自付手續費)。
- (六) 超商：至統一、全家、萊爾富、OK四大超商繳納。
- (七) 台灣行動支付App繳費：使用台灣行動支付App掃描繳費單「台灣Pay」QR Code繳費。

☆105學年度(含)前已取得國立新竹教育大學入學資格之學生，2021年4月1日前可使用下列方式繳費：(詳情請至南大校區總務行政組「南大舊生學雜(分)費專區」查詢)。 1. ATM(或網路ATM)、臨櫃匯款。 2. 信用卡或銀聯卡：請至中國信託學雜費代收平台(<https://school.ctbcbank.com>)，使用信用卡或銀聯卡進行線上繳費。

(八) 銀行電匯，電匯資料如下：

BENEFICIARY'S NAME : NATIONAL TSING HUA UNIVERSITY

BENEFICIARY'S A/C NO. : 015-036-070041

BENEFICIARY'S BANK NAME : BANK OF TAIWAN HSINCHU BRANCH

ADDRESS : NO.29 LIN SEN RD. HSINCHU 300 TAIWAN R.O.C.

SWIFT ADDRESS : BKTWTWTP015

注意事項：

- (1) 請務必備註學生學號及繳費單銷帳編號。
- (2) 電匯需自行負擔手續費；另因匯率變化問題，為避免換匯後實際入本校金額小於應繳學費，造成學費繳費未完成，無法辦理銷帳，請斟酌電匯金額。換匯後如金額大於應繳學費，將直接退回學生於本校登記的帳戶內，無登記帳戶者以支票方式退費。

Q1 : Who is eligible for the Ease Project?

A1 : The Ease Project is only applicable to those students who are:

1. New students and re-students in Spring who are prohibited to enter Taiwan due to the prevention of the coronavirus after Feb. 22.
2. Who are unable to enter Taiwan due to entry restrictions for foreigners and who are required to apply for approval with a valid reason.

Q2 : If I am allowed to enter Taiwan now, but due to personal reasons I don't want to enter Taiwan, is the Ease Project still applicable to me?

A2 : No, you are not eligible for the Ease Project. According to the rules stated on the eligibility of Ease Project, you are allowed to enter Taiwan, so you should follow the instruction to enter Taiwan to avoid affecting your studying in school.

Q2-1: Following the above question, if I am not allowed to enter Taiwan now, but there is still a long time until the school starts (Feb. 22, 2021), and I can't predict if R.O.C. government will allow me to enter Taiwan or not later, shall I apply for Covid-19-prevention suspension on earth?

A2-1: We will judge whether you are eligible for the Ease Project according to your application date. If you are not allowed to enter Taiwan now and file your application now, you will be approved to be eligible.

Q2-2: Although R.O.C. government has allowed me to enter Taiwan, my country still has border control or flight cancellation, as a result, I am still unable to go to Taiwan before Feb.22, 2021, is the COVID-19-Prevention Registration Delay or COVID-19-Prevention Suspension still applicable to me?

A2-2 : Please prepare proofs and inform the Division of Registration of your special situation by email before Feb. 21, 2021. You will be eligible for the Ease Project upon being approved.

Q2-3: I am allowed to enter Taiwan and already start arranging my itinerary to Taiwan, but I can't finish all entry formality, flight booking or 14-day quarantine in Taiwan before Feb. 22, 2021, is the Covid-19-prevention Registration Delay still applicable to me?

A2-3: Yes, you are eligible for the Covid-19-prevention Registration Delay.

Q3 : How can I apply for an additional course enrollment if I could not go back to school on time due to the entry restrictions ? Can I drop the course or add another course after the course registration deadline if I find myself unable to catch up with the lessons due to my absence during this period?

A3 :

The Course Add and Drop period starts from Feb. 18th to Mar. 8th. If courses with no limitation

of the number of students or are not yet full, please add and drop the course directly on the system. If the course is full or is unable to be added through the system, please refer to the following application procedure.

Step 1 : Download the "Form for enrollment in courses with limit" via "Tsing Hua Academic Information System" before the end of Add-or-drop Selection (Mar. 8th).

Step 2 : Get approval from the instructor via email.

Step 3 : Send the application form and email of approval to the department offering the course.

Step 4 : The department will get approval from their chair and send the documents to the Division of Curriculum for you.

Step 5 : Log in "Students' Inquiry System" to check out for the results of the selection.

If you cannot catch up with the lessons due to your absence during this period, you may submit a request to drop the course upon the instructor's approval via email before Apr. 1th. Any courses dropped after Apr. 1th will cause a withdrawal noted on your transcript with a grade of "W".

Q4 : How can I ask for an extra course selection for the courses that require attendance for the 1st class?

A4 :

1. Regarding the extra course selection, the Division of Curriculum has already asked teachers to take the students who are not able to attend classes due to the prevention of coronavirus into consideration. If you have any question, you can email the professor or TA.
2. Students who would like to add courses are required to send an email to the instructor in advance stating the reason for your absence for the courses that require attendance for the 1st class and explain the reasons why you want to choose this course. If you couldn't contact the teacher or TA, you may ask the Division of Curriculum for help.

Q5 : How to apply for the underload application?

A5 :

You may apply for Underload after receiving approval from your academic advisor and the major department chair.

Step 1: Download the *Underload Application Form* from the Division of Curriculum website

Step 2: Get approval from your academic advisor via email

Step 3: Send the approved email and your application form to your major department.

Step 4: The department will get approval from the chair and send the documents to the Division of Curriculum for you.

Step 5: Log in to the "Students' Inquiry System" to check out for the results of the selection.

Q6 : Can first-grade master's degree students or doctoral degree students take "Thesis" only

in the first academic year of their study under this extreme circumstance?

A6 :

Graduate students can apply to take “Thesis” in the first academic year of their study only after receiving approval from their academic advisor.

Step 1: Get approval from your academic advisor via email

Step 2: Send the approved email to your major department.

Step 3: The department will send the documents to the Division of Curriculum for you.

Step 4: Log in to the “Students' Inquiry System ” to check out for the result.

Q7 : **How can I make up the courses if I were unable to return to school in time due to entry ban or 14-day home quarantine? Is it possible to ask the course TA to film in class and upload those videos?**

A7 :

Please contact the instructor and discuss the ways for making up the courses.

Instructors may ask his/her TA to video record the lectures and upload the video clips to iLMS, Moodle, or eLearning platform so that those students who miss the class can watch the video at home. Instructors may also assign a TA to provide additional help or give a make-up class.

iLms : <http://lms.nthu.edu.tw/>

Moodle: <http://moodle.nthu.edu.tw/>

eLearn: <https://elearn.nthu.edu.tw/>

Q8 : **Will the final score be deducted due to my absence?**

A8 :

Those students who are unable to return to school in time due to entry ban or 14-day home quarantine will be marked on the attendance sheet. The Division of Curriculum will remind teachers not to mark those students as absences or deduct their scores.

Q9 : **How to calculate the tuition fee for students who cannot return to school on the first day of school opening due to the coronavirus prevention?**

A9 : The minimum credit units per semester is 16 credits for freshman, sophomore, and junior and 9 credits for senior. Undergraduate students could apply for credits underload in the coming semester and will be exempted from the minimum credit units requirement. Tuition and the miscellaneous fee will follow the regulations of fifth-year undergraduate students accordingly.

Tuition for undergraduate students of fifth-year and up:

Taking 10 credits and more: Pay full amount.

Taking 0–9 credits: Pay credit fee and miscellaneous fee on a pro-rata basis.

Graduate students also follow the current tuition fee regulations.

Tuition for graduate students:

Pay tuition and miscellaneous fee every semester. And pay credit fees in accordance with the course selection per semester.

Once credits including transferred credits exceed the minimum credit units required for graduation, the overload credit fee will be exempted.

Q10 : For students who are eligible for the Ease Project applying for Covid-19-prevention Registration Delay, what is the exact deadline for the 6-week extension of payment for the 2nd semester of Academic Year 2020?

A10 : It will be extended to Apr. 1, 2021.

Q11 : For students who meet the eligibility of Ease Project and cannot go to NTHU within six weeks after the registration day, is it necessary to apply for the suspension?

A11 : Yes, if students who are eligible for the Ease Project can't go to NTHU within six weeks after the registration day and have no alternative methods of study, they should apply for the Covid-19-prevention suspension since they cannot attend 1/3 of the courses. The Covid-19-prevention suspension will not be counted into the suspension period promulgated in NTHU Academic Regulations. The foresaid alternative methods of study are: The instructor or advisor agrees with students to attend the class by video call, e-Learning platform, written report or other methods.

Q12 : How to apply for suspension for students who are unable to return to school within 6 weeks after the registration date.

A12 : Please download the application form of "Leave of absence/Withdrawn" on the website of Division of Registration → Forms → Frequent Forms for enrolled students and new students. After completing the form, please email the form directly to the staff member who is in charge of your department or institute. Please refer to the website below for the contact details: <http://registra.site.nthu.edu.tw/p/4121211-1813.php?Lang=zh-tw>

Q13 : How can students who have suspended their studying apply for resumption?

A13 : Division of Registration will send students the resumption emails. After receiving the email, students should fill out the on-line forms to resume their studying on NTHU Academic Information System within the period specified in the email.

1. Continuous suspension: When the suspension expires, if student wants to continue his/her suspension (the accumulated period of suspension isn't exceeded 2 academic years), he/she shall fill out the suspension application form again before the new semester begins, then hand in the application form to the tutor(or advisor) and the dean of the department/institute_ (leaving-school procedure isn't necessary), and then send the form with student ID card to

- the Division of Registration to process the procedure.
2. Resumption: Students should complete their resumption application before the new semester begins. Otherwise, they will be deemed as non-resumption and will be expelled from school.
 3. If students don't receive resumption emails, please contact the Division of Registration.

Q14 : I have applied for suspension for this semester due to the prevention of the 2019-nCov. Can I still use the resources of the Library and Computer and Communication center during my suspension period?

A14 : Those students who have suspended can use the registered account (the one you use to log in the library and school WiFi to download SSL-VPN and online resources from the NTHU library. If the student didn't have the account for those facilities, but already enrolled and registered at school, they can apply for the account online to use these resources. The procedure to apply for the account can refer to the website below
<http://www.cc.nthu.edu.tw/index.php?Lang=en>.

Q15 : I am a dual degree student. My dual degree study period and research have been affected by the outbreak of the 2019-nCoV. Does NTHU provide any measures for those dual degree students whose study period and research have been affected by the outbreak of the 2019-nCoV?

A15 : If students would like to keep their dual degree program, NTHU will negotiate with their host university and keep their eligibility for dual degree Scholarship.

For those students who are unable to go to Mainland China for dual degree study:

Please discuss with both your supervisors and departments about your situation. You can stay in NTHU for this semester and then go to Mainland China for your dual degree study after the relief of the outbreak of the 2019-nCoV. During your stay at NTHU, you can apply for accommodation at student housing if needed. Contact: Ms. Sung/Tel: 03-5715131#35137/
mysung@mx.nthu.edu.tw

For those students who are unable to go back to NTHU for dual degree study:

Please discuss with both your supervisors and departments about your situation. You can choose to go back to your Home University to continue your research or apply for suspension of NTHU in 6 weeks after March 2nd. We will negotiate with your home university to extend your dual degree program for one semester if needed.

Contact: Trina Mai/Tel: [03-5715131#33266/ccmai@mx.nthu.edu.tw](tel:03-5715131#33266/ccmai@mx.nthu.edu.tw)

Q16 : What kind of payment methods for those students who have applied for payment

extension for tuition fee due to the prevention of coronavirus.

A16 : You can pay tuition fees in the following ways before **Apr. 1st, 2021**:

- a. You can perform ATM (or on-line ATM) transfer or deposit your tuition payment along with your tuition invoice at any counter at the Mega International Commercial Bank stationing service at the University.
- b. By 7-11, FamilyMart, Hi-Life and OK mart Transfer
Proceed to the convenience stores listed above with the Tuition Payment Form to complete the payment.
- c. By Taiwan Pay App : Use Taiwan Pay App to scan QR Code of Taiwan Pay to pay the fee.
- d. By Credit Card issued in Taiwan (Transaction fee depends on the rule of banks)
 - (1) Proceed to the school online Academic Information System :
<https://www.ccxp.nthu.edu.tw/ccxp/INQUIRE/index.php?lang=english>
 - (2) Tuition Payments→ Tuition Bills Download → Fee Type : Tuition Bill → Payment Methods : 5. By Credit Card → issued in Taiwan→ Choose your card issuing bank → Input the Cancel A/C No. of the tuition bill and make payment.
 - (3) Please print out the successful payment window for future reference.
- e. By Credit Card **not** issued in Taiwan (Transaction fee depends on the rule of banks)
 - (1) Proceed to the school online Academic Information System :
<https://www.ccxp.nthu.edu.tw/ccxp/INQUIRE/index.php?lang=english>
 - (2) Tuition Payments→ Tuition Bills Download → Fee Type : Tuition Bill → Payment Methods : 5. By Credit Card → **not** issued in Taiwan→ confirm the amount→ Pay with International Credit Card not issued in Taiwan → read and agree the notice→ check the box→ Input Your Credit Card NO. and valid data → Confirm To Pay
 - (3) Please print out the successful payment window for future reference.

※**Notice** :

- 1. Tuition fees must be paid in full, and no installment is available.**
- 2. No cancellation or refund is allowed after the payment transaction is completed.**
- 3. Please use credit card transactions with caution.**

*Students who were admitted by National Hsinchu University of Education before the 105 Academic Year (included) can pay tuition fees in the following ways before Apr. 1st, 2021:

- A. ATM (or online ATM) transfer, or remit at any Bank counter.
- B. Pay with Credit Card (VISA/MASTER) or UnionPay Card online on CTBC Bank's tuition payment portal. (<https://school.ctbcbank.com>)

f. Bank wire transfer, wire transfer information is listed as follows:

BENEFICIARY'S NAME : NATIONAL TSING HUA UNIVERSITY

BENEFICARY'S A/C NO. : 015-036-070041

BENEFICIARY'S BANK NAME : BANK OF TAIWAN HSINCHU BRANCH

ADDRESS : NO.29 LIN SEN RD. HSINCHU 300 TAIWAN R.O.C.

SWIFT ADDRESS : BKTWTWTP015

❖ Attention:

1. Please do remark your **student ID number** and **Cancel A/C No. of the tuition bill** during the payment.
2. **It is recommended to remit to the school's account in USD but not TWD to avoid another additional processing fees from the bank.**
3. The processing fee will be applied by using telegraphic transfer. Please check your transfer amount causing by the floating exchange rate. If your transfer amount is more than our required tuition fee, the balance would be refunded to your bank account registered in the University or refunded by cheque.